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We are seeing more of our customers asking for cartridges for the new Epson SX printer models and are finding it difficult explaining to customers that there are currently no compatible or alternative cartridges available. So it is a case of using the Epson originals for the time being.

So we have been thinking about and trying out alternatives to the popular Epson Multifunction SX printer range and Eureka!
“**Brother** “ multifunctional printers are definitely the answer.

Brother have been manufacturing and selling their printers to the business world for many years now and the machines have proven to be robust and well built. The print quality and other functionality is superb. The actual range of multifunctional printer models offered by Brother is possibly the most comprehensive range of any 4 colour printer models on the market. There are many A4 paper size models available, along with a good range of A3 paper size models.

Printing, Scanning, Copying, and Faxing multifunctional units are readily available from stock with connectivity options as follows :
USB2, wired network and wireless connectivity.

But best of all is the fact that these printers use high capacity ink cartridges that have no cartridge chip, which means no cartridge recognition problems, which further means, low cost hassle free printing. By the way, the quality of the pictures and photographs that the printers produce are very good!

Brother Printer Models

Print — Copy — Scan

DCP-195C

DCP-J125

DCP-J315W

DCP-515W

DCP-6690CW (A3)

Print — Copy — Scan—Fax

MFC-J265W

MFC-J410

MFC-J415W

MFC-255CW

MFC-5890CN (A3)

MFC-6490CW (A3)

PLEASE ASK FOR PRICES



New Epson & Canon Printer Models, Still No Compatible Cartridges!

Continuing on from our Jan newsletter regarding the newer printer models by Epson & Canon not having any compatible cartridges, or alternative systems available for low cost printing. We would advise that this is still the case at present with the following Epson Printers : **S22 : SX125 : SX420W : SX425 : SX620FW : BX525WD : SX525FD : BX320FW : BX625FWD : BX305F BX305FW**

Cartridges Affected **T1281 : T1282 : T1283 : T1284 (Fox Series) T1291 : T1292 : T1293 : T1294 (Apple Series) T1301 : T1302 : T1303 : T1304 (Stag Series)**

The news is better on the latest Canon printer models as we now have in stock a range of “Un chipped” compatible cartridges or “Un chipped” refillable cartridges. In order to use these cartridges, the chip on the empty cartridge would need to be removed and refitted onto the new “Un chipped” cartridge. When the cartridge is placed into the printer, simply follow the printer prompts to disable the status monitor in order to continue printing.

This is not the ideal solution to low cost printing but it is the best solution available at this moment in time, no it is the only solution for these Canon printers: **IP4850 : MG5150 : MG5250 : MG6150 : MG8150**

We have received news of new chip/cartridges being released in March for the Epson printer models listed above. **We will keep you posted!**

Update

T1285/T1295 Compatible
Epson Cartridges available
During March 2011

Archival, High Quality Inks

What are “Archival High Quality Inks” ? Simply put, it is a dye based or pigment based ink which has been formulated so that it does not fade for up to 85 years. Additionally there are “specific to printer model” inks that ensures that the colour gamut follows very closely the original manufacturers ink colour. As you would expect “the high quality” ensures that the inks have been produced and the raw materials milled to ensure no head blockage when in use.

For those customers who have spoken to us over the past 3 years or so, some of you must have got fed up of us banging on about using these inks with our alternative systems, i.e. Refillable ink cartridges (RICS) and Continuous Ink Supply Systems (CISS). However, some of the customers that did listen have come back with very positive comments and stories regarding the results that they have achieved using one of our archival ink systems and are now firmly committed to staying with these products.

One success story that we are going to bang on about for a while is from one of our Durham Photography Club customers, Terry Messenger. We met Terry at the Middlesbrough computer fair a couple of years ago and Terry purchased a CISS with specific to printer inks (OCP) to use with his Epson RX685. We were well pleased last August to receive a thank you card from Terry advising us that “using our system with the OCP inks and Permajet Oyster paper” he had won several major photography awards on the North East circuit:

Sedgefield Show 2010 “Photographer of the Year”

Portraits: 1st Place, 2nd Place and 3rd Place

Water Landscape: 1st Place

Sunrise/Sunset: 1st Place, 3rd Place

Terry’s Skill with a camera is acknowledged as well as his skill in using a printer, but we like to sell it that our ink and the paper played the major part, LOL!!!!

The point that we are trying to get across to printer users is that in order to print quality graphics or photographs to hang on a wall or that are to be preserved in an album etc, results close to the original cartridge manufacturers can be achieved by using RICS or CISS with specific printer inks by OCP. Using these inks will give you great results and will give your printer a longer life than if using with compatible cartridges. In most instances this is a more cost effective way of printing than using compatible cartridges and is equal to the manufacturers printed results.

We also sell a range of general archival quality inks manufactured by the world renowned Lyson ink company of the USA. Most photographer’s know this name. Although we use the Lyson as a general ink we always supply specific to manufacturer and ink type i.e. dye or pigment based.

CISS - Update



As a follow on to last months newsletter regarding CISS issues, we have looked at 7 or 8 printers with customers self installed CISS on P50 and SX415 printers that were reported as problems. We found in all cases that there was a misunderstanding on how to install and maintain the CISS.

We are currently making a series of short video clips which shows how to install and how to maintain a CISS system on Epson printers. These clips and videos will be available on www.homemediaonline.co.uk effective from 1st March 2011. In the meantime we will only sell a CISS where a customers confirms that they know how to install and maintain these systems.

CISS & RICS Warranties - Let’s get real!

We think that it might be worth reminding customers that we offer a 3 month warranty from purchase date on all CISS and RICS products. This is more than enough time to find if there is a problem with chip recognition or ink flow. Those customers who know us will confirm that we are never unreasonable if approached correctly and will always give additional warranty if there is any doubt with a product’s performance.

True Story: Following a recent telephone call from one of our customers we yet again made a warranty decision to replace his set of chips in his refillable cartridges. The customer rang to say that he was really frustrated and disappointed that one of his chips was not recognising on his DX4450 printer and felt that he had not had value for money from the product. When asked where and when he purchased them, we were advised at **Doncaster in March 2009!!!!!!!**

Just for his cheek and his polite way of asking, we supplied a new set of chips but this was a one off, so please don’t try this!